

7 commodities in the shop, comprising:

8 image-transmitter means for transmitting the
9 images of object commodities, which images have been
10 taken by the camera means at the shop, to the remote
11 management apparatus;

12 instruction-receiver means for receiving
13 instructions of the operator from the remote
14 management apparatus; and

15 camera control means for controlling the camera
16 means based on said instructions of the operator
17 from the remote management apparatus which
18 instructions have been received by said receiving
19 means.

1 15. An in-shop terminal according to claim 14,
2 further comprising manipulator controlling means
3 for controlling, based on said operator's
4 instructions received by said instruction-receiver
5 means, manipulator means installed in the shop and
6 operable to manipulate a posture and a position of
7 the individual object commodity.

1 16. An in-shop terminal according to claim 15,
2 further comprising:

3 a database for previously storing commodity
4 information about a correlation between the
5 individual object commodity and position

6 information about the position of the last-named
7 individual object commodity; and

8 said camera control means being operable, based
9 on said operator's instructions received by said
10 instruction-receiver means, to read commodity
11 information with respect to the individual object
12 commodity contained in the operator's instructions,
13 from said database, and to control the camera means
14 in such a manner that the camera means takes an image
15 of the last-named individual object commodity.

1 17. An in-shop terminal according to claim 14,
2 further comprising an in-shop display means for
3 displaying a marked image which has been returned
4 by the remote management apparatus and which has
5 been received by said instruction-receiver means.

1 18. An in-shop terminal according to claim 16,
2 wherein:

3 said image-transmitter means and said
4 instruction-transmitter means are communicably
5 connected to a plurality of customer information
6 terminals to be operated by individual customers
7 of the shop;

8 upon receipt of a direction containing the name
9 of a target commodity from the individual customer
10 information terminal,

11 said camera control means reads, from said
12 database, commodity information with respect to the
13 individual object commodity corresponding to the
14 target commodity contained in the direction of the
15 individual customer based on said customer's
16 direction, and controls the camera means of the shop
17 in such a manner that the camera means takes an image
18 of the target commodity; and

19 said image-transmitter means transmits the
20 image of the target commodity, which image has been
21 taken by the camera means of the shop, to the
22 last-named customer information terminal.

1 19. A remote management apparatus for use in
2 a tele-inventory system in which various kinds of
3 commodities in a shop are inventoried by an operator
4 from said remote management apparatus, there being
5 at the shop camera means for taking images of object
6 commodities and image-transmitter means for
7 transmitting the taken images of the object
8 commodities to said remote management apparatus,
9 comprising:

10 image-receiver means for receiving the images
11 of the object commodities, which images have been
12 taken by the camera means of the shop, from the
13 image-transmitter means of the shop;

14 display means for displaying the taken images